

World Reference
in Waterproofing



Icopal Insured Guarantees



Insured guarantees
Comprehensive cover
Approved installers
Global partner
Quality products

Icopal Insured Guarantees

As a world leader in the manufacture of waterproofing membranes, we pride ourselves on providing the most comprehensive guarantees available in the flat roof water-proofing industry. As a result, we have sought to improve and extend the types of guarantee we offer as further reassurance of our commitment in providing total confidence in our range of high performance waterproofing membranes.

Several different levels of guarantee coverage are now available, based upon the client's requirements, product choice and level of cover required.

The guarantee options are as follows:

- Insured System Plus Guarantee
- Insured Product Plus & Workmanship Guarantee
- Insured Product Plus Guarantee
- Insured Product Guarantee

In each case, guarantee cover of up to 20 years is available based upon the products used. For further information on the different levels of guarantee cover, please see the pages opposite.

Guarantees Backed by the Strength of a Global Partner

Icopal has 37 manufacturing facilities and 95 offices distributing products worldwide. Combined with our size and strength as a global company, our historical presence of over 150 years within the UK, provides further reassurance to all specifiers that a guarantee taken out with us will remain in tact for many years to come.

One of the many benefits of an Icopal guarantee, is the opportunity to cover for the future solvency of the approved Icopal roofing contractor that installed the waterproofing membrane. Should that company cease trading, and the relevant guarantee is in place, we take full responsibility for the waterproofing integrity of the roof, for the term of the guarantee.

Quality Products

To support any guarantee provided, many of Icopal's products carry third party accreditation (eg. BBA, ETA) demonstrating their suitability and excellent performance characteristics.

Icopal products have an exemplary record of evidence in use (over 150 years in the UK).

Our Commitment

In the very rare event of a valid claim being made against the guarantee, we will ensure that the problem is rectified quickly and efficiently with the minimum of disruption to the client.

Benefits of an **Icopal** Insurance Backed Guarantee

Insurance Backing

Icopal guarantees are underwritten by a range of insurance policies covering design, product failure and consequential damage. Icopal's Product Guarantee insurance is arranged with first class security on the London Insurance Market.

All Products

All Icopal waterproofing membranes, under guarantee are covered by the insurance policies, including those which may have been discontinued.

FSA Approval

Icopal are approved by the Financial Services Authority. Consequently Icopal are not bound by European legislation limiting waterproofing manufacturers from offering insurance backed guarantees for either contractor workmanship or insolvency.

Contractor Insolvency

Icopal's Insured System Plus Guarantee includes contractor insolvency cover should the original installing contractor cease trading. In this event, all future claims against workmanship for the project under guarantee revert to Icopal.

Guarantee Extensions

Extended product guarantees are available and can be offered for suitable projects, considered on a one-off basis.

Comprehensive Terms & Conditions

All terms and conditions attached to each of the insured guarantees have been clearly written to avoid ambiguity and bias for all parties concerned and do not affect the customer's statutory rights.

Financial Cover

The Insured System Plus Guarantee has a maximum financial claim figure of £500,000 per roof project.

Icopal Approved Installers

Guarantees incorporating workmanship must be installed by an IMA or Icopal approved contractor. Please refer to www.imaroofer.com or www.icopal.co.uk for more information.

Amortised Guarantee

Icopal guarantees are not amortised over the duration of cover. Therefore a claim made will be on a new for old basis.

Insured **System Plus** Guarantee

Summary of cover:

In the event of water penetration during the guarantee period resulting from product failure due to defective manufacture, defective design or defective installation of the waterproofing materials, we will make good by repair or replacement, the waterproofing integrity of the system together with any direct damage to the building fabric and contents.

What is covered:

1. Consequential & incidental damage.
2. Contractor insolvency.
3. Workmanship.
4. Any design provided by Icopal.
5. All Icopal system products.

Duration of guarantee cover

Up to 20 years as standard.

Is there a charge for this guarantee?

Yes, this guarantee carries a charge, subject to specification.

Can the guarantee be assigned?

Yes, with notification to Icopal's Technical Services Department.

Is there a charge for inspections?

No, site inspections conducted by Icopal's Quality Inspectors are a free of charge service.

Installation

To qualify for this guarantee, the roofing system must be installed by an IMA or System Plus approved Team Icopal contractor.

What is required to receive this guarantee

- Full and final payment for products supplied by Icopal.
- All system products must be supplied by Icopal.
- Project sign off by the Icopal Quality Inspector.
- Electronic Leak Detection Test (where specified).
- Payment of guarantee.



Insured **Product Plus & Workmanship** Guarantee

Summary of cover:

This guarantee incorporates a back to back agreement between Icopal Limited and the Approved Contractor as named on the Guarantee.

In the event of water penetration during the guarantee period, resulting from membrane failure due to defective manufacture, we will make good by repair or replacement, the waterproofing integrity of the membrane, free of charge, including any direct damage to the installed roofing system undertaken as part of the Contract.

In the event of water penetration during the guarantee period, resulting from defective workmanship, the approved contractor will make good by repair, the waterproofing integrity of the membrane, free of charge, including any direct damage to the installed roofing system undertaken as part of the Contract.

What is covered:

1. Any design provided by Icopal.
2. Workmanship.
3. Roofing products (including insulation etc) affected by failure of Icopal membranes.

What is not covered:

1. Consequential or incidental damage.
2. Contractor insolvency.
3. Failure of products not supplied by Icopal.

Installation

To qualify for this guarantee, the roofing system must be installed by an IMA or approved Team Icopal contractor.

What is required to receive this guarantee

- Full and final payment for products supplied by Icopal.
- Project sign off by the Icopal Quality Inspector.
- Electronic Leak Detection Test (where specified).

Duration of guarantee cover

10, 15 and 20 years subject to specification.

Is there a charge for this guarantee?

This guarantee is available free of charge.

Can the guarantee be assigned?

Yes, with notification to Icopal's Technical Services Department.

Is there a charge for inspections?

No, site inspections conducted by Icopal Quality Inspectors are a free of charge service.



Insured **Product Plus** Guarantee

Summary of cover:

In the event of water penetration during the guarantee period, resulting from membrane failure due to defective manufacture, we will make good by repair or replacement, the waterproofing integrity of the membrane, free of charge, including any direct damage to installed roofing system undertaken as part of the Contract.

What is covered:

1. Any design provided by Icopal.
2. Roofing products (including insulation etc) affected by failure of Icopal products.

What is not covered:

1. Consequential or incidental damage .
2. Workmanship.
3. Contractor insolvency.
4. Failure of products not supplied by Icopal.

Installation

To qualify for this guarantee, the roofing system must be installed by an IMA or approved Team Icopal contractor.

What is required to receive this guarantee

Proof of purchase of Icopal products.

Duration of guarantee cover

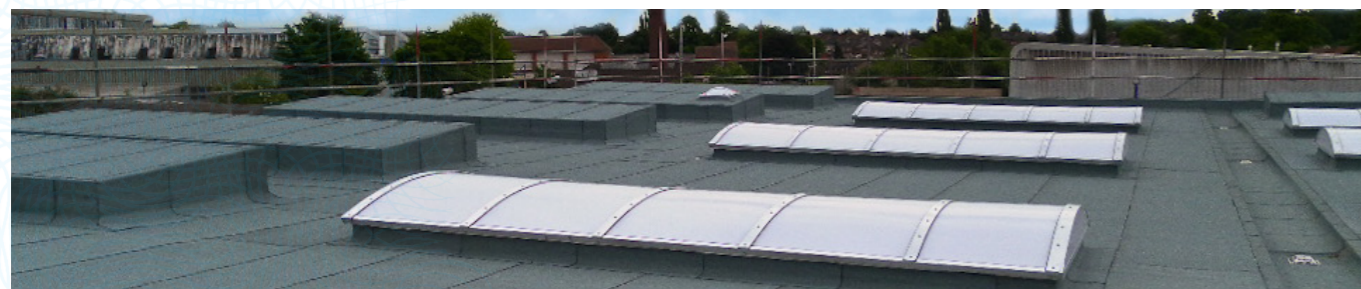
10, 15 and 20 years subject to specification.

Is there a charge for this guarantee?

This guarantee is available free of charge.

Can the guarantee be assigned?

Yes, with notification to Icopal's Technical Services Department.



Insured **Product** Guarantee

Summary of cover:

In the event of water penetration during the guarantee period, resulting from membrane failure due to defective manufacture, Icopal undertakes to replace or refund the cost of any the defective products supplied.

What is not covered:

1. Consequential or incidental damage.
2. Workmanship.
3. Contractor insolvency.
4. Installation of replacement materials.
5. Failure of products not supplied by Icopal.

Who is eligible to receive this guarantee

Anyone buying Icopal waterproofing products (either directly or via a 3rd party).

What is required to receive this guarantee

Proof of purchase of Icopal products.

Duration of guarantee cover

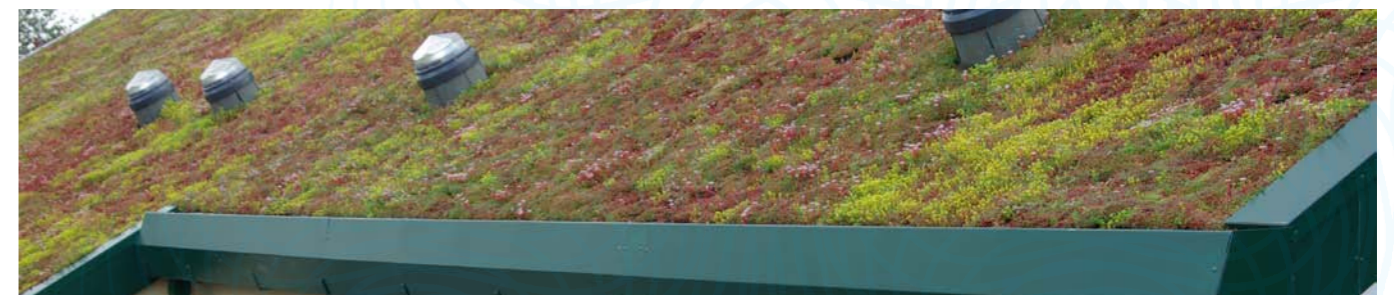
10, 15 and 20 years subject to specification.

Is there a charge for this guarantee?

This guarantee is available free of charge.

Can the guarantee be assigned?

Yes, with notification to Icopal's Technical Services Department.





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